

# General Reflections on the External Evaluation Report

EQAR Members' Dialogue

3 February 2022

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- Discussions in RC, EB and Members' Dialogue
  - Surveys of stakeholders
  - Self-Evaluation Report
  - External review

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- EQAR is excellent in fulfilling its original mandate
  - Develop action plan on how to best support relevant new developments and address new challenges in EHEA from the QA perspective

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- Fitness for purpose: excellent
  - Governance model & stakeholder engagement: fine
    - Introduction of President is positive
    - Members' Dialogue is an excellent forum
    - Reflect on governance, but relish strong stakeholder representation

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- Staff and resources: highly engaged, competent and proactive staff
    - Invest in further professional development
    - Develop a clear resource plan

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- Internal policies and processes: in general fine
    - Try to shorten length of reviews
    - Shorten time for consideration of appeals
    - Clearer policies and procedures for substantive change reports
    - Reflect on the Use & Interpretation of ESG
    - Evaluate the new “targeted reviews”

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- Transparency and Information
    - See DEQAR (sheet 9)
    - See policy contribution (sheet 6)
  - International Trust and Recognition
    - EQAR contributes to these goals
    - Consider more direct contact with governments
    - Find incentives for cross-border accreditation and cooperation

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- DEQAR data and EQAR publication give interesting findings
  - Communicate better, and distinguish between ‘function’ and ‘agenda’
  - Reflect internally on ‘involvement in policy’



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- Recommendations have been followed up and implemented

- Successful initiative, beyond expectations
- Take into account the diversity of users
- Define clear and measurable indicators of success
- Evaluate DEQAR in next self-evaluation

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- EQAR is driver in the area of joint degrees and cross-national QA procedures
  - Develop action plan how best to engage in new developments in EHEA

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- Absolutely happy with outcomes and results
  - Reflect with members on future role and activities
  - Align to the strategic goals
  - Use Register for future developments
  - Congratulations to all of us!